



# Matchborough First School Academy

## Parent Code of Conduct

**Purpose:** The purpose of this Parent Code of Conduct Policy is to establish clear expectations for parental behaviour to create a positive, respectful, and safe environment for all members of our school community, including children, staff, and fellow parents.

**Our Core Values: READY, RESPECTFUL, KIND, SAFE** To align with our school's expectations for children, we ask that parents also uphold these core values:

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1. **READY** – Be prepared to support your child’s education by ensuring they arrive on time, ready to learn, and with the necessary items (e.g., lunch, uniform, homework).
2. **RESPECTFUL** and **KIND**– Treat all staff, students, and other parents with kindness and courtesy, setting a good example for children.
3. **SAFE** – Help create a safe and supportive environment by following school policies and encouraging positive behaviour in children.

### Expected Behaviours:

- **Respectful Communication:** Parents should always use polite language and a calm tone when speaking with staff, students, and other parents.
- **Constructive Engagement:** Concerns should be shared respectfully through the appropriate school channels, such as speaking with the teacher or school leadership, rather than in front of children or on social media.
- **Support for Learning:** Encourage children to complete homework, read regularly, and attend school events.
- **Positive Social Media Use:** Parents should use social media responsibly, promoting a positive school environment and avoiding negative or inappropriate comments about the school, staff, students, or other parents. Photos and videos of staff should not be posted on social media.
- **Appropriate Conflict Resolution:** If an issue arises, parents should request a meeting with staff rather than confronting them publicly or discussing concerns with other parents in a negative manner.
- **Respect for School Policies:** Parents should follow school policies and procedures when dropping off and picking up children, attending events, or visiting the school.
- **Student Privacy:** Refrain from discussing or sharing information about other children, including taking photos or videos without permission.

### **Unexpected and Unacceptable Behaviours:**

- Using raised voices, aggressive language, or behaving disrespectfully toward staff, students, or other parents
- Disrupting lessons, school events, or administrative processes
- Posting untrue, harmful, or inappropriate comments about the school community on social media
- Shouting, either in person or over the telephone/video link
- Posting inappropriate content on social media that could bring the school into disrepute, defame an individual, or be deemed as bullying or vexatious
- Approaching or disciplining a child other than their own
- Bringing dogs (except guide dogs) onto school grounds
- Smoking, vaping, consuming alcohol (outside of school-authorized events), or using illegal substances on school property
- Speaking in an aggressive or threatening tone
- Physical threats or physical intimidation, such as standing very close to someone in a threatening manner
- The use of aggressive hand gestures or exaggerated movements
- Shaking or holding a fist toward another person; pointing in the face of another person
- Swearing
- Pushing, hitting, slapping, punching, or kicking
- Making racist or sexist comments, including sexual innuendo

Please note: School staff do not give their consent to have their conversations recorded or for video recordings.

**Consequences for Unexpected Behaviours:** If a parent engages in unexpected behaviours, the school may take the following actions:

- End phone calls; come away from confrontational situations
- A verbal or written warning
- Restrictions on attending school events or accessing school grounds
- Restrictions on communications with staff
- Referral to legal authorities in extreme cases

**Acknowledgment:** By enrolling a child in this school, parents agree to follow this Code of Conduct to help create a positive and safe school environment for all children.

This fosters a respectful and supportive partnership between parents and the school, ensuring the best outcomes for all pupils at Matchborough First School Academy.